

## Vision

Delta Panel's vision is to be recognized within Australia as a leading supplier of insulated panels and associated products.

## Quality objectives

Quality objectives are to:

- A. Meet customer order requirements, through effective application of the company Integrated Management Systems (IMS);
- B. Manufacture insulated panels within Australia to consistently high-quality standards and specifications, having been tested by independently certified authorities;
- C. Maintain production efficiencies, which enable Delta Panels to remain price-competitive, allowing Delta Panels to remain the "value for money" preferred supplier of insulated panels to the market / building industry;
- D. Ensure that personnel have appropriate competencies to perform their assigned tasks and functions to the required standards;
- E. Allocate appropriate resources to ensure effective and efficient delivery of Delta Panels' products and services;
- F. Ensure that Delta Panels' IMS, policies, processes and procedures meet ISO 9001:2015 quality standard requirements;
- G. Ensure that Delta Panels staff comply with applicable statutory and regulatory requirements and are kept informed of changes in relevant standards, legislation, and industry requirements; and
- H. Ensure continual quality improvements through the regular review of performance, including customer feedback and evaluation, to ensure the ongoing effectiveness of the IMS.

## Commitment

Delta Panels' senior management are committed to maintaining consistent high standards of quality products and services and are committed to continual improvements and meeting the requirements of the IMS through the pursuit of the above quality objectives.

The management and staff are committed to the communication and implementation of the Quality Policy. All staff are encouraged to strive to achieve quality outcomes with this policy.